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# The Complete Idiot's Guide To Recruiting And Managing Volunteers



## Synopsis

Advice on the unique challenges of managing a volunteer workforce. Volunteers provide vital services to millions of people each year. However, because of their work's special nature, they're one of the most challenging work forces to manage and retain. Lipp has managed these workers for over 20 years and shares his experience in recruiting, balancing paid and volunteer staff, creating schedules that work, addressing the transient nature of volunteers, motivation, and retention.

Expert author in the field  
There is a growing need for volunteer workers as budgets are cut  
Most current book on the subject  
Clear, jargon-free text full of anecdotes and step-by-step advice

## Book Information

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## Customer Reviews

"This book should sit on the desk of every leader working with volunteers. It's not only based on cutting-edge research but also is chock full of practical guidance on each of its 274 pages. John Lipp's casual writing style partnered with content depth is a robust match. I guarantee the book will pay for itself 100+ times over by creating both human- and bottom-line impact. Whether you're interviewing, managing performance, building teams, fund-raising, or negotiating conflicts with volunteers, this book is an absolute must-read. Bravo, John!" Dr. Mitchell Kusy

A really great book that covers all the bases for managing volunteers. I am developing a course curriculum and the book is perfect and written by a legit author who know the subject well. I may

adopt the book as the course textbook!

Thank you John! Brilliant leveraging of deep and broad experience and expertise to create a practical, comprehensive, and enjoyable guide. As both a volunteer and a manager of volunteers, I appreciate the underlying philosophy of encouraging, supporting, and recognizing volunteers appropriately and in alignment with their motivation and needs. Don't miss this book - and if you ever have a chance to take one of John's workshops on this subject, don't miss that either!

My college group and I had to help put a volunteer handbook together for an organization that had just started up. It has several ideas that helped us decide what would be needed for the handbook.

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